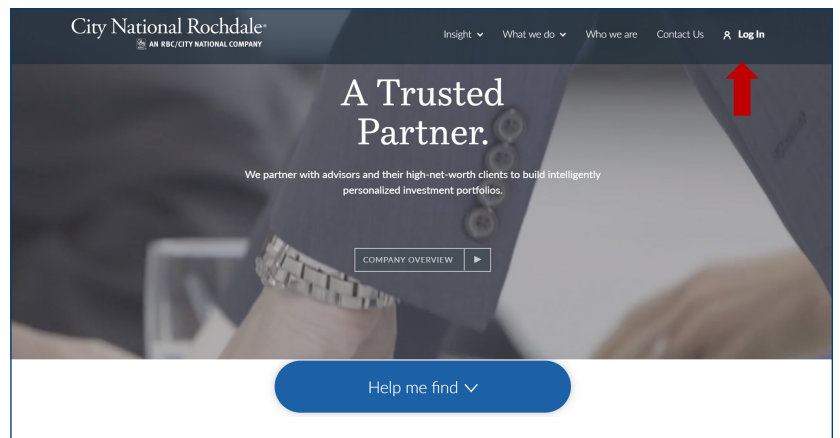


Website Login Guide

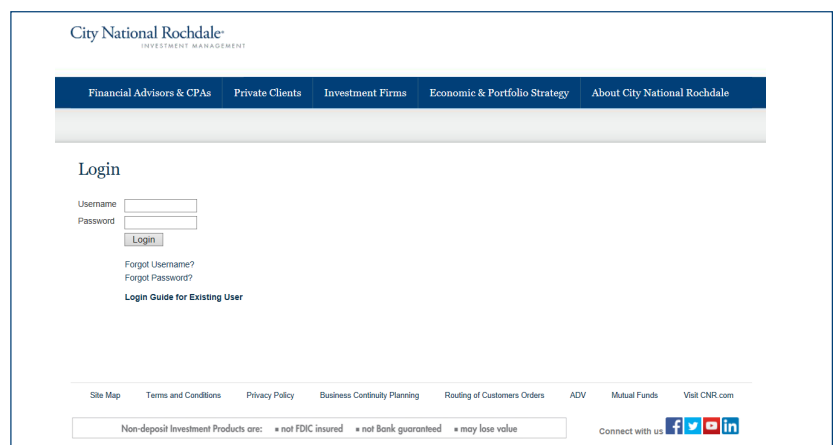
EXISTING CLIENT LOGIN

Logging in is quick and easy. Just follow these **FOUR** easy steps:

1. Visit www.cnr.com and click **Log in** in the top right hand corner.



2. Enter your existing City National Rochdale Username and Password and click Login. (Your login and password have not changed). If you do not have or lost your login/password information please contact our Web Support team at (212) 702-9481 or websupport@cnr.com.



3. You will be required to answer at least one security question. You can create your own question if you are not comfortable with any of the three options. Click Save Security Answers.

The screenshot shows the 'Account Verification' page for City National Rochdale. The page header includes the company name and navigation links: Financial Advisors & CPAs, Private Clients, Investment Firms, Economic & Portfolio Strategy, and About City National Rochdale. The main content area is titled 'Account Verification' and contains a form with the following sections:

- Please add at least one security question.** This section includes three pre-defined questions: 'What city were you born in?', 'What's your mother's maiden name?', and 'What's your father's mother's maiden name?'. Each question has a corresponding text input field.
- User Defined Security Questions** This section includes a 'Custom Security Question' field, an 'Answer' field, and a 'Save Security Answers' button.

At the bottom of the page, there is a footer with navigation links: Site Map, Terms and Conditions, Privacy Policy, Business Continuity Planning, Routing of Customers Orders, ADV, Mutual Funds, and Visit CNR.com. A disclaimer states: 'Non-deposit Investment Products are: ■ not FDIC insured ■ not Bank guaranteed ■ may lose value'. The copyright notice reads: 'Copyright © 2013 City National Rochdale All rights reserved.'

4. You will be required to enter a valid email address. The email address will be used when resetting your password and or retrieving your login.

The screenshot shows the 'Account Verification' page for City National Rochdale. The page header includes the company name and navigation links: Financial Advisors & CPAs, Private Clients, Investment Firms, Economic & Portfolio Strategy, and About City National Rochdale. The main content area is titled 'Account Verification' and contains a form with the following sections:

- Please update your email address.** This section includes a single text input field for the email address and a 'Save Email' button.

At the bottom of the page, there is a footer with navigation links: Site Map, Terms and Conditions, Privacy Policy, Business Continuity Planning, Routing of Customers Orders, ADV, Mutual Funds, and Visit CNR.com. A disclaimer states: 'Non-deposit Investment Products are: ■ not FDIC insured ■ not Bank guaranteed ■ may lose value'. The copyright notice reads: 'Copyright © 2013 City National Rochdale All rights reserved.'

**You are now successfully logged into the
secure section of CNR.com!**

Non-deposit Investment Products: ■ are not FDIC insured ■ are not Bank guaranteed ■ may lose value

If you need assistance, please contact our City National Rochdale web support team at 800-245-9888 or email websupport@rochdale.com